

# Haier SERVICE MANUAL

Order No.Ref0908S007V0

## Refrigerator



**MODEL:LPR475**



### **WARNING**

This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings and cautions to advise non-technical individuals of potential dangers in attempting to service a product. Product powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the product or products dealt with in this service information by anyone else could result in serious injury or death.

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## Contents

Table of Contents .....	2
<b>1. General Information</b> .....	<b>3</b>
1-1. General guideline	3
1-2. Insurance test	3
1-3. How to read this Service Manual	4
<b>2. Product Feature</b> .....	<b>5</b>
2-1. Specifications	5
2-2. External views	7
2-3. Product Dimensions	8
<b>3. Installing and Disassembly</b> .....	<b>9</b>
3-1. Build-in Installing	9
3-2. Changing Door open direction	10
<b>4. Control and display system</b> .....	<b>11</b>
4-1. Control and display panel	11
4-2. Sensor positions	12
<b>5. System flow principle</b> .....	<b>13</b>
5-1. Refrigeration flow chart	13
<b>6. Circuit diagram</b> .....	<b>14</b>
6-1. Circuit diagram	14
6-2. PCB connections diagram	14
<b>7. Trouble shooting</b> .....	<b>15</b>
7-1. Normal phenomena	15
7-2. Common Troubles in Refrigerators and Their Remedies	16
7-3. Checking flow chart	18

Issue	20090827
Rev.	Ref0908S007V0

## Chapter 1 General Information

### 1-1. General Guidelines

When servicing, observe the original lead dress. If a short circuit is found, replace all parts which have been overheated or damaged by the short circuit. After servicing, see to it that all the protective devices such as insulation barriers, insulation papers shields are properly installed. After servicing, make the following leakage current checks to prevent the customer from being exposed to shock hazards.

- 1) Leakage Current Cold Check
- 2) Leakage Current Hot Check
- 3) Prevention of Electro Static Discharge (ESD) to Electrostatic Sensitive

### 1-2. Insurance test

1. Check if there is any leak of current.
2. Cut out the power supply before the repair to avoid an electrical shock hazard.
3. In the case of a live-line test, insulating gloves should be worn to avoid potential electrical shock.
4. Confirm the rated current, voltage and capacity before testing with any kinds of instruments.
5. Watch if the upper door is open when you check something at a lower position.
6. Take out every part in the cabinet before moving the machine, especially things like panels (e.g. glass shelf).
7. Please wear intact cotton gloves when repair any parts of the evaporator, so that scratches by the sharp fins can be avoided.
8. If there is a breakdown with the refrigeration system, please surrender the machine to the service center, else the leaked refrigerant may pollute the atmosphere.
9. The refrigerator use AC of 220V with a frequency of 50Hz.
10. A big fluctuation of voltage (exceed the range 187~230V) may cause a start failure of the refrigerator, a burn-out of the control panel and compressor, or an abnormal sound from the compressor in operation. In this condition an automatic voltage regulator over 60W should be added.
11. Take care not to damage the supply line. Don't yank at the line; pull the plug out gently from the receptacle. Don't press the line under the cabinet or step on it. Take care not to roll on or damage the supply line when moves the machine from the wall.
12. In the case of leakage of inflammable gases like carbon monoxide, open the door and windows. Don't pull out or insert the plugs of the appliance.
13. Don't touch the refrigeration surface of the freezing compartment when the refrigerator is in operation, especially when your hand is wet, else you may be glued to the surface.
14. Pull out the plug of power supply during clearance or power outage. Wait at least five minutes to resume the power supply in order to prevent damage to the compressor caused by continuous restart.

Issue	20090827
Rev.	Ref0908S007V0



Photo used in this manual

The illustration and photos used in this Manual may not base on the final design of products, which may differ from your products in some way.

## 1-3. How to read this Service Manual

### 1-3-1. Using Icons

The meaning of each icon is described in the table below:

**Note:**

A “note” provides information that is not indispensable, such as tips and tricks.

**Caution:**

A “caution” is used when there is danger, through incorrect manipulation, may damage equipment, loose data, get an unexpected result or has to restart (part of) a procedure.

**Warning:**


A “warning” is used when there is danger of personal injury.

**Reference:**

A “reference” guides to other places in this binder or in this manual, where we will find additional information on a specific topic.

## Chapter 2 Product Feature

### 2-1. SPECIFICATIONS

1	Models		LPR475
	Sketch		
	Product description (Refrigerator/Freezer)		<b>Refrigerator</b>
	Type of appliance (FS= freestanding/BI= built-in)		<b>BI</b>
	Type of cooling system(NF=no frost/ S=static)		<b>NF</b>
	Climate class*		<b>N</b>
	Freezer compartment / Star rating		<b>4*</b>
<b>2</b>	<b>Key features</b>		
	Gross capacity	<b>L</b>	<b>265</b>
	Total net capacity	<b>L</b>	<b>158</b>
	Net capacity refrigerator compartment	<b>L</b>	<b>91</b>
	Net capacity freezer compartment /ice compartment	<b>L</b>	<b>78</b>
	Freezing capacity	<b>kg</b>	<b>4</b>
	Max storage time at breakdown <b>Freezer</b>	<b>Min</b>	<b>16</b>
	Defrosting (M=manual A=automatic)		<b>M</b>
	Frost free system		<b>NO</b>
	Defrost water outlet		<b>yes</b>
	Air circulating ventilator		<b>NO</b>
	Kind of coolant (R134a/R600a)		<b>R600a/ 45g</b>
<b>3</b>	<b>Technical data</b>		
	Voltage / frequency	<b>V/Hz</b>	<b>220-240~/ 50</b>
	Input power / mains fuse minimum	<b>W /A</b>	<b>100/ (DC)</b>
	<b>Temperature range (from&gt;to)</b>	<b>°C</b>	
	Refrigerator		<b>1-8°C</b>
	Chiller / Meat Crisper		<b>~0°C / -</b>
	Vegetable Crisper		<b>0-10°C</b>
	Freezer		<b>-16 ~-25°C</b>
	Cooling system: K=Compressor / A=Absorption		<b>K</b>
<b>4</b>	<b>Aesthetics</b>		

# SERVICE MANUAL

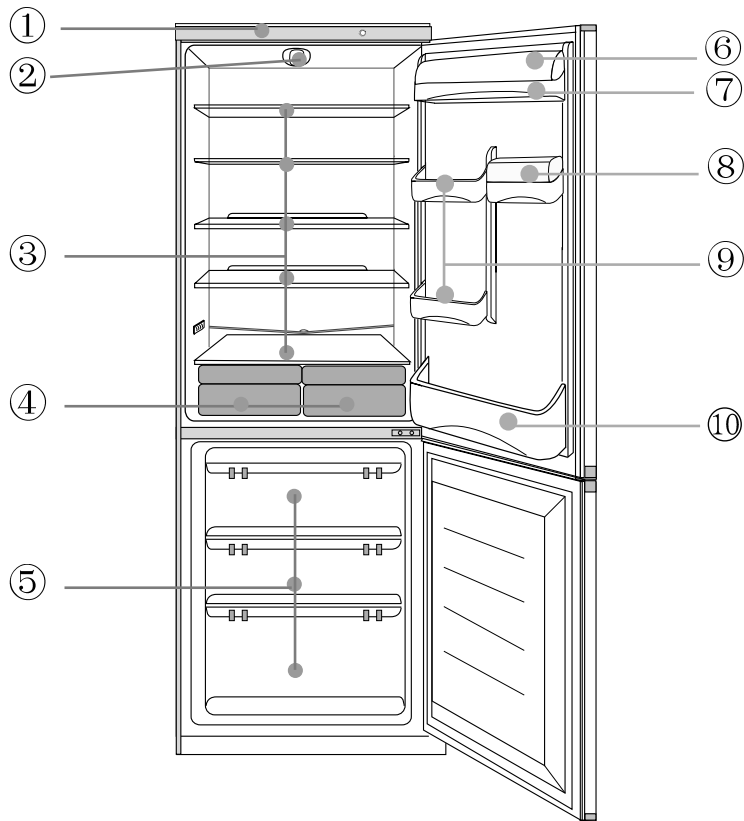
Model: LPR475

Issue	20090827
Rev.	Ref0908S007V0

6

	Colors: W=white G=silver gray SS=stainless steel		<b>W</b>
	F= flat / R= rounded / S= streamline		<b>R</b>
	Inside colour		<b>w</b>
	Compartments number	<b>n°</b>	<b>3</b>
	Bottle compartment	<b>n°</b>	<b>2</b>
	Hinged (r =right l =left) / reversible		reversible
	<b>Shelves:</b>		
	Number Fridge / Freezer		<b>3 / -</b>
	Type (gr=grill / g=glass / p=plastic)		<b>g / -</b>
	Color w-white / b=blue / t=transparent.		<b>t</b>
	Adjustable (Y=yes / N=not)		<b>Y</b>
	Foldable Shelf		<b>N</b>
	Bottle Rack		<b>yes</b>
	<b>Drawers:</b>		
	Plastic drawers (fully freezing comp.)	<b>n°.</b>	<b>3</b>
	Colour of drawer (w=white/t=transp./g=green)		<b>w</b>
	<b>Crisper:</b>		
	Chiller / Meat (salad crisper) transparent / white		<b>Chiller (t)</b>
	Vegetable crisper(s) transparent / white		<b>t</b>
<b>5</b>	<b>Equipment &amp; accessories</b>		
	Interior / exterior		<b>Interior</b>
	Thermometer interior / exterior		<b>Interior</b>
	Control lamps green / yellow /white		<b>g&amp;y</b>
	Adjustable thermostat		<b>yes</b>
	Fast freeze switch /-function		<b>yes</b>
	Deodorizing		<b>NO</b>
	Interior light	<b>W</b>	<b>yes</b>
	Egg trays		<b>2</b>
	Length of cable/incl. plug	<b>cm</b>	<b>200</b>
	Condenser Back wall / Integrated		<b>B</b>
<b>6</b>	<b>Product dimensions</b>		
	Unit dimensions (H / W / D)	<b>cm</b>	<b>1773/540/544</b>
	Net weight	<b>kg</b>	<b>70</b>
<b>7</b>	<b>Packing dimensions &amp; load ability</b>		
	Packing dimensions (H / W / D)	<b>cm</b>	<b>1870/590/630</b>
	Gross weight	<b>kg</b>	<b>80</b>
<b>8</b>	<b>Recycling symbols</b>		
	Packing materials / Recycling symbols (RS)	<b>RS</b>	<b>RS</b>
	Carton weight in gr		<b>10</b>
<b>9</b>	<b>Service</b>		
	Users instruction (languages)		<b>English</b>

## 2-2. External views



①Control panel

③Food shelf

⑤Drawers

⑦Low bottle holder

⑨ Small bottle holder

②Lamp

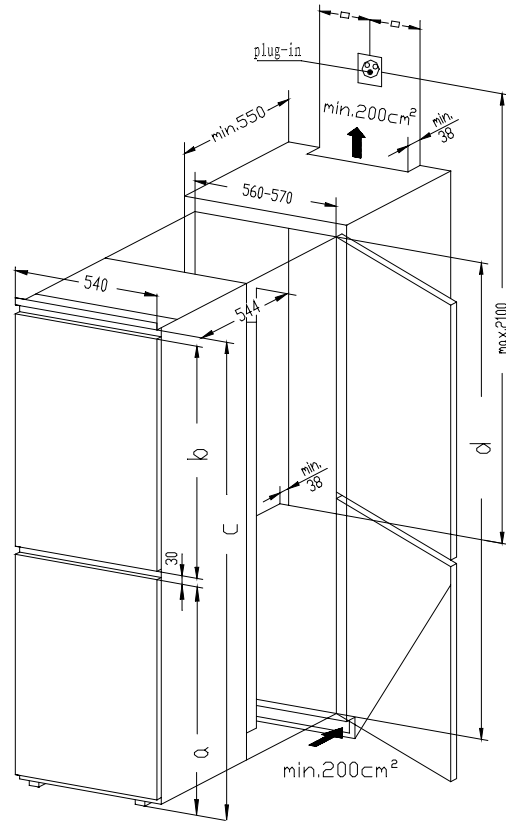
④Fresh food container

⑥Low bottle holder cover

⑧Small bottle holder cover

⑩High bottle holder

## 2-3. Product Dimensions

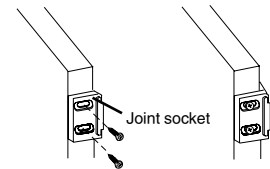


letter	a	b	c	d	remark
value	678	1006	1773	1776-1782	/

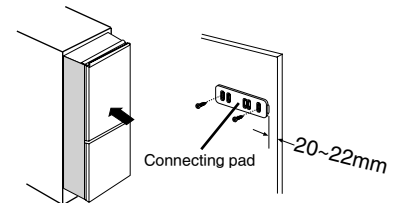
## Chapter 3 Installation and Disassembly

### 3-1 Build-in Installing

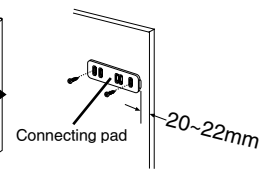
1. Ensure that the doors of the kitchen unit and the refrigerator are of the same opening direction.  
(Take the right-opening door as an example)
2. Fix the joint sockets to the freezer and refrigerator doors with the provided screws (Figure 1).
3. Move the refrigerator into the kitchen unit, ensuring the left side panel of the refrigerator as close as possible to the wall. (Figure 2)
4. Insert the connecting pad into the joint socket and then fix the connecting pad on the door of the kitchen unit with a margin of 20-22mm. (Figure 3)
5. Properly place the refrigerator with a 3-4mm space between the left side to the wall, ensuring that the doors of the refrigerator and the kitchen unit can be easily opened and closed, and the connecting pad is correctly settled in the joint socket.
6. Fix the upper and lower stiffeners to the upper connection and base panel. The screw holes shall be plugged with the plastic stoppers. (Figure 4)
7. Fill the left gap of the kitchen unit with the gasket. (Figure 5)
8. Remove the screws and the hole stoppers on the left of the middle connection, and fix the connecting pivot to the refrigerator with one end in the hole which was plugged by the stopper and the other end to the inside wall of the kitchen unit. (Figure 6)



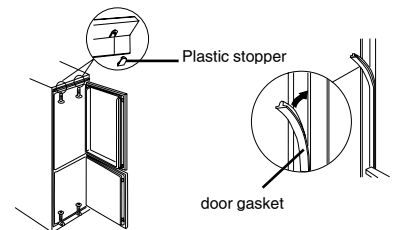
(Figure 1)



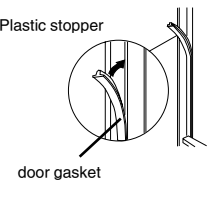
(Figure 2)



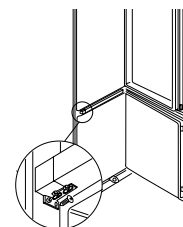
(Figure 3)



(Figure 4)



(Figure 5)



(Figure 6)

## Installation instruction and ventilation requirements

### Before installation

After delivery, wait for eight hours before connecting the appliance to your mains supply. This will allow any refrigerant gasses that may have been disturbed during the transportation process to settle.

The outside of the appliance and the removable accessories contained within it, should be cleaned with a solution of liquid detergent and water.

The interior of the appliance should be cleaned with a solution of sodium bicarbonate dissolved in lukewarm water. The interior and accessories should be thoroughly dried, after the cleaning process has been completed.

### Location

It is advisable that your appliance is only installed in a location where the ambient temperature of the room, corresponds with the climate classification that is stated on the rating plate of your appliance. Your appliance may not function correctly if the ambient temperature falls outside of the following ranges.

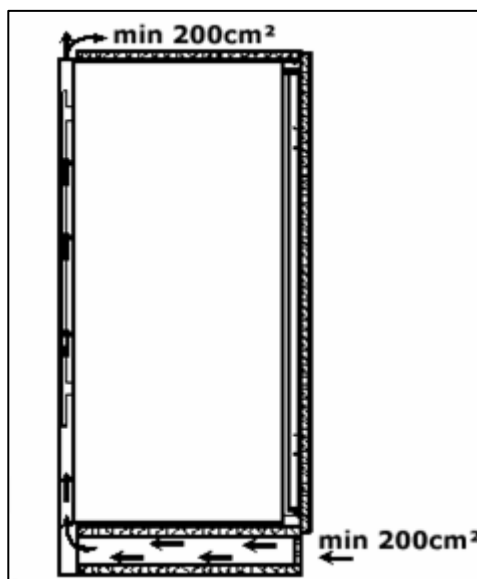
Climate classification	Appropriate ambient temperature
SN	+10 to +32 degrees centigrade
N	+16 to +32 degrees centigrade

Your appliance should not be located in direct sunlight or exposed to continuous heat or extremes of temperature (e.g. next to a radiator or boiler).

### Ventilation requirements

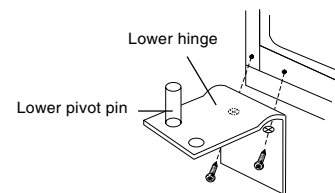
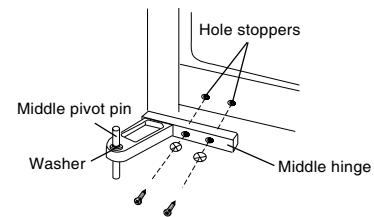
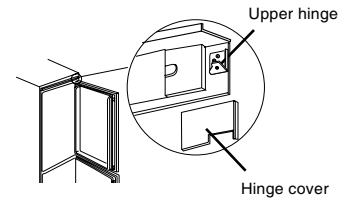
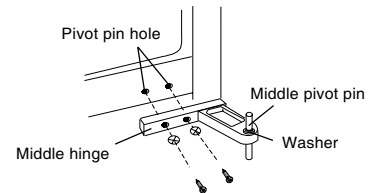
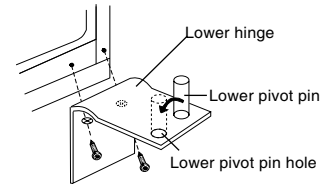
The appliance must have adequate ventilation to ensure correct operation. The diagram shows the ventilation requirements when installed:

The clearance space should be no less than 200 cm<sup>2</sup>



## 3-2 Changing Door open direction

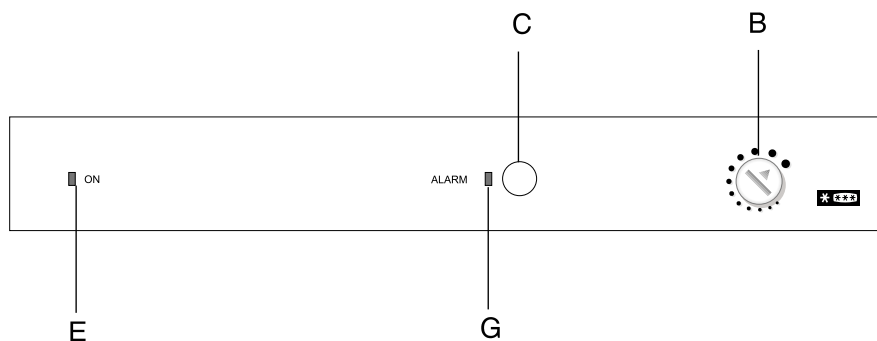
1. Firmly hold the refrigerator door and remove the screws from the right lower hinge. Remove the door and place aside. Remove the lower pivot pin and install it in the left lower hinge hole.
2. Remove the middle hinge and the washer on the middle connection and then the freezer door. Put the door aside.
3. Remove the upper right hinge cover and the hinge screws. Install the right upper hinge cover.
4. Fix the left upper hinge to the left side and then the left upper hinge cover.
5. Mount the refrigerator door to the left of the housing with the middle hinge connected.
6. Mount the refrigerator door with the top left hole on the down pivot pin of the middle hinge.
7. After installation, open and close the door several times and fix tighten the hinge screws when the door operates normally.



## Chapter 4 Control and display system

### 4-1. Control and display panel

When refrigerator is connected a power source, the green lamp (E) and the red over temp warning lamp (G) illuminate.



B. Temperature setting

E. Power indicator (green)

C. Buzzer release

G. Over temperature indicator (red)

- Power indicator

The power indicator will illuminate after the appliance is connected to the power resource.

- Temperature settings

Turn the temperature knob "B" to set temperatures of the refrigerator. With the value increasing, the temperature goes down and vice versa.

- Over temperature warning and buzzer release

When the actual temperature as sensed is above set point, the over temperature warning indicator G will blink accompanied by a buzzing. Check to see if the refrigerator door is properly closed or if the refrigerator is first operated. When the temperature in the freezer compartment falls to the desired value, the red over temperature-warning indicator will automatically extinguish. When the refrigerator is first used, the indicator G illuminates.

Pressing the button C will cease the activated over-temp buzzer. When the temperature in the freezer falls down below -5, the over-temp warning indicator will extinguish

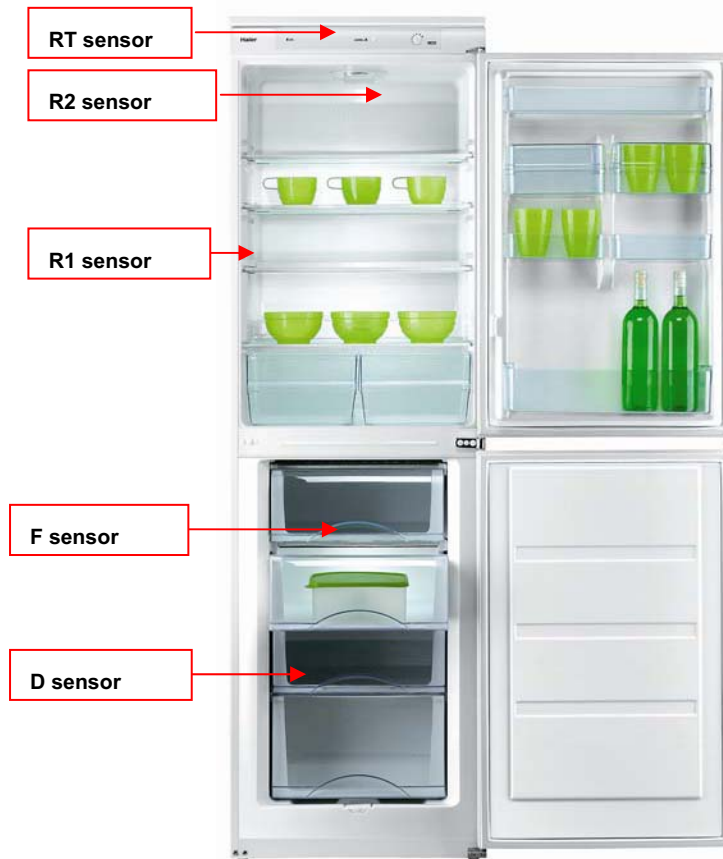
- Forced defrosting

Pressing the button C for 5 seconds, it will enter the forced defrosting mode. Then the machine defrosts, after 20 seconds over.

- Error indication

Temperature sensors are installed in the refrigerator and the freezer. The red warning lamp will blink if problems occur with the refrigerator temperature sensor, please check and repair connections of sensor.

## 4-2 Sensor positions



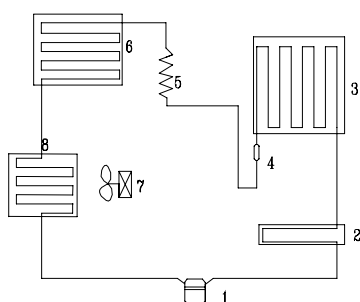
No	Malfunction description	Sign	Sensor location
1	Malfunction of the ambient temperature sensor	RT SNR	The ambient temperature sensor is located on the display panel
2	Malfunction of the fridge storage temperature sensor	R1 SNR	The fridge storage temperature sensor is located on the right side of the fridge storage compartment
3	Malfunction of the fridge airpassage temperature sensor	R2 SNR	The fridge airpassage temperature sensor is located on the airpassage outlet.
4	Malfunction of the freezer storage temperature sensor	F SNR	The freezer storage temperature sensor is located on the freezing air-duct cover
5	Malfunction of the defrosting temperature sensor	D SNR	The defrosting temperature sensor is located on the fin evaporator

## Chapter 5 System flow principle

### 5-1. Refrigeration flow chart

#### Principle diagram and description of the refrigeration cycle

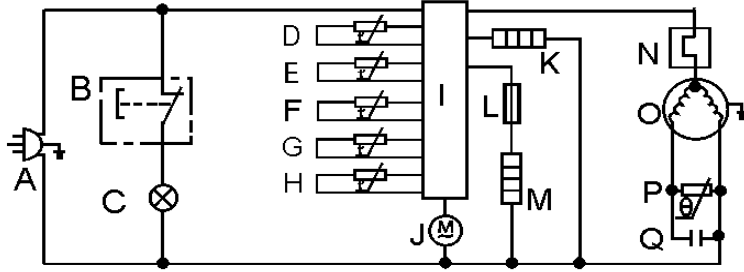
The refrigerating system of frosting-free dual-system refrigerator belongs to the category of dual circulating system. It is formed by a single system. The refrigerant flows in the sequence:1->2->3->4->5->6->8. The motor for frosting-free by some other controlling functions.



- 1 Compressor
- 2 Hot Tube
- 3 Condenser
- 4 Dry Filter
- 5 Capillary Tube
- 6 Evaporator for Refrigerator Compartment
- 7 Motor
- 8 Evaporator for freezer Compartment

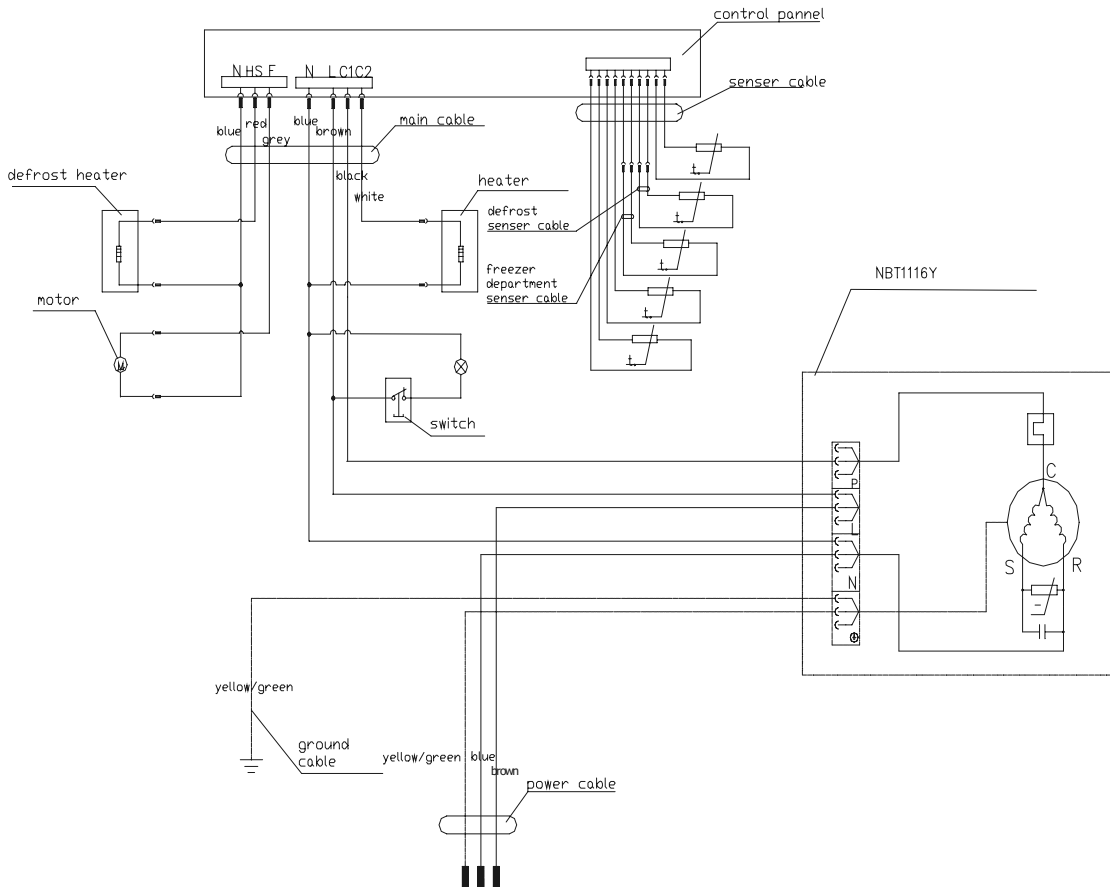
## Chapter 6 Circuit diagram

### 6-1. Circuit diagram



- A. PLUG    B. SWITCH    C. LAMP    D.SENSOR 1
- E.SENSOR 2    F. SENSOR 3    G. SENSOR 4
- H.SENSOR 5    I.CONTROL PANEL    J.FAN
- K.LPW-TEMP SWITCH    L.FUSE    M.HEATER
- N.OVERLOAD PROTECTOR    O.COMPRESSOR
- P.PTC    Q.RUN CAPACITOR

### 6-2. PCB connect diagram



Issue	20090827
Rev.	Ref0908S007V0

## Chapter 7 Trouble shooting

### 7-1. Normal phenomena

In a domestic refrigerator, there is not only a complicated electric control system, but also a refrigerating system that is difficult to discern whether it is in a good working condition. Both the systems are related and affect each other. If a certain part of a refrigerator works abnormally. Its refrigerating efficiency will decrease, operation properties will become unstable, or even it cannot be used normally for those serious cases.

Refrigerators are generally of larger volume, once troubles appear, to send them to a service department is really a tough thing, if such is the case, the user will always be in suspense, sometimes, normal phenomena will be erroneously regarded as troubles. Therefore, before we deal with the topics of frequently occurring troubles of refrigerators and their remedies, we should firstly give a brief account of some normal phenomena which are not troubles. In case any one of such phenomena occurs, there is no need to worry about it, and the user can use it at total ease.

1).When the compressor of a refrigerator has just stopped running, a rumbling sound can be heard from inside its evaporator. This is a sound caused by the flowing of refrigerant in the evaporator tubing. Because the pressure difference is still greater after the compressor has just stopped running, the refrigerant will flow for a certain time, therefore, this sound is a normal phenomenon.

2).A click sound can often be heard from the refrigerator. This is a normal sound produced by the pull-in or release of the armature of a current deadweight start relay when starting the compressor. The compressor motor will produce a slight and uniform sound while it is running. This sound is not easy to be heard in the daytime, but of course it can be heard distinctly at night.

3).The compressor consists of an electric motor and a compressing apparatus. During its normal operation, the motor's stator core and windings will rise to a temperature in the range of 100 ~110, and the temperature of the piston and cylinder of the compressing mechanism can also reach as above 100 due to the heat produced when compressing refrigerant. Most of the heat radiates to the air through the compressor casing, therefore, its casing is generally at a temperature between 85 ~90, it is very hot, particularly in summer when the ambient temperature is higher. All these are normal phenomena.

4).For the direct cooling refrigerator, a kind of irregular crack sound can be often heard when the compressor is running for a certain period of time or has just stopped its running. This sound is caused by the stress relief due to expansion and contraction when temperature changes, and will not affect the normal application of refrigerator.

Issue	20090827
Rev.	Ref0908S007V0

## 7-2 Common Troubles in Refrigerators and Their Remedies

Causes for troubles occurring in refrigerators are closely related to the quality of components and workmanship in assembling by manufacturers as whether refrigerators are properly used and maintained .The parameters generally used to express the working conditions of a refrigerator include the temperature inside the refrigerator ,operation rate ,electric power consumption ,noise level ,and other functional indexes .If any one of these parameters is beyond its permissible range ,this indicates that there is a fault or trouble in the refrigerator .

During the whole service life of a refrigerator ,the probability of troubles occurring within a union time is called its failure rate .Making a comparison between the control circuit system of a refrigerator and its refrigerating system ,we can find that the failure rate of the former is higher ,and that of the thermostat is the highest . In troubleshooting ,the first thing you must do is to determine where the trouble comes from --- the control system or the refrigerating system .There is general no trouble indicating instrument mounted on the domestic refrigerator ,locations and natures of troubles should be determined according to their respective features ,therefore ,experience in servicing is very important to troubleshooting .Service technicians with rich experience can correctly locate them and take reasonable remedy measures based on their comprehensive analysis of trouble characteristics as well as operating conditions for various kinds of refrigerators .

Three Essentials for Checkup

### 1) Look

- a) Check the tubing of refrigerating system for cracks and various welding points for leaks; if leakage occurs, an oil stain can be seen definitely.
- b) Check the suction and exhaust pressure values (high pressure and low pressure) of compressor to see whether they are normal.
- c) Check the conditions of frost attached to its evaporator and gas return tube .It is abnormal if frost has formed on part of the evaporator or there is no frost attached to it .
- d) Pay attention to the speed of temperature drop inside freezer compartment .It is abnormal if the speed of temperature drop is obviously slower than the corresponding normal speed .
- e) Check the environment to see whether it is suitable for placing a refrigerator .
- f) Check refrigerator door seal, case, table surface and heat insulation layer .
- g) Look at the main control board to ascertain if various indication states are normal.

### 2) Listen

- a) Listen to the noises produced when the compressor is running

Hums from a fully enclosed aggregate unit is the sound caused by overload indicating that the motor cannot be started normally, meanwhile, a clattering sound can be heard from inside the start relay, which is produced because the start contacts cannot be released normally .A whistling sound is caused by the high pressure gas flowing out of the crack of the pressure tube inside the compressor, and clucks are the sound of striking after the suspended spring inside the compressor has broken.

Issue	20090827
Rev.	Ref0908S007V0

During the normal operation of compressor ,a slight and uniform hum sound due to undulation of electric current can be heard generally ,this is a normal phenomenon .However ,if it sounds like “tong ,tong ...”,i.e., an impact sound inside the compressor ,this means that a large quantity of wet vapor of refrigerant or refrigerating oil has come into the compressor cylinder; if it sounds like “dang ,dang...”, a striking sound of metal parts inside the compressor ,this means that some moving parts have loosened (note to differentiate this sound from those formed during starting or stopping the compressor).

b) Listen to the sound caused by the flowing of gas in the evaporator

Open the refrigerator door while the compressor is in operation ,incline your ear and listen attentively the gas flow sound inside the evaporator .If it sounds like gentle whistling accompanied by a sound similar to water flowing ,this is the sound produced by the normal circulation of refrigerant within the evaporator .In case only the gas flowing sound can be heard and there is no water flowing sound ,this indicates that the refrigerant has already percolated .If neither the flowing sound nor the gas sounds from the evaporator can be heard ,this means that the filter or capillary has been clogged .

### 3) Touch and Feel

a) Feel the compressor when running, its temperature should be generally less than 90 in the normal state (it may exceed 90 in case of running for a longer period of time).

b) After the compressor has operated normally for 5~10 minutes, touch and feel the condenser ,the temperature of its upper part should be higher than that of its lower part (or its right part is hotter than its left part ,depending on the type of condenser coil ),this indicates that the refrigerant is circulating . If the condenser is not hot, this means the leakage of refrigerant .In case the condenser radiates heat for only several minutes and then cools down, this means that the filter and capillary have been clogged .As for the forced air cooling condenser, hot air will be blown out of it; this means that the system is out of order.

c) Feel the filter’s temperature .During the normal operation of refrigerating system ,the temperature on the filter’s surface should be a little higher than the ambient temperature ;if you touch it with your hand ,you will have a sense of slight heat .In case dew condensation appears due to the Maintenance Service and Trouble Shooting ambient temperature ,this means that most meshes of its screen has been clogged ,resulting in an obstructed flowing of refrigerant ,thus causing a drop in temperature due to throttling .

d) Feel the temperature of exhaust gas from the refrigerating system .the exhaust gas should be very hot and this is the normal working state .For those refrigerator with enclosed type of compressor refrigerating system, no frost or dew drop will form on the gas suction tube, otherwise, there is something wrong in the system (Frosting and dew condensation may appear for a very short time period when just starting the machine, this is a normal phenomenon). Because a refrigerator is a combination of several components ,they are related and have influence on each other .In case an abnormal phenomenon has been found through the above-mentioned checkups ,you need not to

Issue	20090827
Rev.	Ref0908S007V0

make a hasty conclusion based on only one abnormal phenomenon .It is advisable to find out two or more abnormal phenomenon ,or conduct troubleshooting comprehensively with the aid of instruments or other ways ,because several kinds of troubles may share a common abnormal phenomenon ,and two or more abnormal phenomena may occur simultaneously due to a certain trouble .With this method ,you can reject some suspicious troubles and finally make a correct judgment .

## 7-3 Analysis of Troubles and Troubleshooting

### 7-3-1 Poor Refrigerating Effect

The so-called “poor refrigerating effect “ refers to the fact that the refrigerator can operate and refrigerator normally ,but the temperature in the refrigerator cannot drop to the prescribed value under the stipulated working conditions .In view of there are many causes for this phenomenon ,we are going to discuss and analyze it in the following 7 aspects :

#### 1) Leakage of refrigerant

##### Analysis of Trouble

The leakage of refrigerant in the system will result in an insufficient refrigerating capacity ,the resulting phenomena are its lower gas suction pressure and exhaust pressure as well as higher exhaust gas temperature .The exhaust tube feels rather hot ,and a continuous gas flowing sound louder than usual can be heard at the outlet of the capillary ,and no frost or a smaller quantity of loose frost appears on the evaporator .After shut down ,the balance pressure in the system is usually lower than the saturation pressure corresponding to the same ambient temperature .

##### Remedy

In case there is leakage of refrigerant from the system, do not hurry to recharge it with refrigerant, manage to find out leak points immediately, and make a note of from where it leaks ---welding points and parts .After having them repaired, recharge refrigerant.

There are so many joints and sealed surfaces in a refrigerator ,accordingly ,quite a lot potential leak points do exist in the system .In troubleshooting ,pay attention to those parts that are liable to leak ,check main connection points for oil seepage and tubing for cracks .If there is no severer leak point ,charge the system with nitrogen and detect leak points with the commonly adopted method ,repair them ,evacuate ,charge the system with refrigerant ,and then turn on the refrigerator to make a test run .

#### 2) Too much refrigerant charged into the system

##### Analysis of Trouble

a) In case the amount of refrigerant charged into the system exceeds its nominal capacity ,the superfluous refrigerant will of course take some space of the evaporator ,thus reducing its heat-dissipation area and hence the refrigerating efficiency of the system .The abnormal phenomena caused by this reason are as follows :the gas suction and exhaust pressures are generally higher than their respective normal values ,the temperature of its condenser is higher and the electric

Issue	20090827
Rev.	Ref0908S007V0

current of the compressor rises ,loose frost forms on the evaporator ,the refrigerator temperature drops slowly ,and frost appears on the gas return tube .

b) In case excessive refrigerant has been charged, the liquid refrigerant that cannot evaporates in the evaporator will return to the compressor, and thus a phenomenon of “liquid striking” will occur .The liquid refrigerant evaporates and effervesces as soon as it flows into the refrigerating oil at the bottom of compressor .If the condition is severe, foams will fill all over inside the compressor housing and be sucked by the piston, causing damage to the components of compressor.

#### Remedy

According to the operating procedures, it is mandatory to turn the machine off, and several minutes later, open the refrigerant charging tube and let the refrigerant escape from it, replace the dry filter, recharge refrigerant after evacuating, and then seal the charging port.

### **3) There is air left in the refrigerating system**

#### Analysis of Trouble

Residual air in the refrigerating system will reduce its refrigerating efficiency .The prominent phenomena are the increase in its gas suction and exhaust pressures (however ,the gas exhaust pressure will not exceed its rated value ),obvious increase in temperature in the segment from the compressor outlet to the condenser inlet .Because there is air in the system ,both the gas exhaust pressure and temperature will rise ,and moreover ,the gas flowing sound is intermittent and obviously louder .

#### Remedy

After shut down for several minutes, open the tubing, evacuate it and then recharge the system with refrigerant.

### **4) Low efficiency of compressor**

#### Analysis of Trouble

Low efficiency of a refrigerating compressor refers to the actual reduction of gas discharge capacity ,and hence the corresponding reduction of refrigerating capacity ,under the condition that the refrigerant in the system is unchanged .This phenomenon occurs mostly when the compressor has been used for quite a long time, its moving parts have worn to a considerable degree ,fit clearance between various parts have increased and sealing property of its gas valve has deteriorated ,resulting in an decrease in its actual gas discharge capacity .

#### Methods of Judgment

Measure the high and low pressures with pressure gauges to see whether they are normal .If an abnormal sound comes from the compressor or the temperature of its causing is too high ,Cut the discharge port open and operate the compressor ,feel it if there is pressure at the discharge port with your finger (For a normal compressor ,its discharge port is difficult to be blocked with your finger if you just apply a little effort).

### **5) Too thick frost layer formed on evaporator**

#### Analysis of Trouble

Issue	20090827
Rev.	Ref0908S007V0

If a direct cooling refrigerator is to be used for a prolonged period of time ,be sure to defrost its evaporator regularly ;if you fail to do so ,the frost layer on the evaporator tubing will become thicker and thicker .Heat conduction will be severely affected when the whole tubing is wrapped with a transparent ice layer ,and finally the temperature in the refrigerator cannot drop down to the prescribed range .

### Remedy

Turn the refrigerator off, and make preparations for defrosting, open the refrigerator door to let the air come in, or use a fan to speed up air flowing so as to shorten the time needed for defrosting .Never strike the frost layer with any iron tools or wood stick in order to avoid damage to the evaporator tubing.

## **6) Refrigerating oil left in evaporator tubing**

### Analysis of Trouble

During the process of refrigerating cycles, a little refrigerating oil may remain in the evaporator tubing, and after a longer time of operation, if there is considerable refrigerating oil left in the evaporator, the heat conduction effect will be severely affected, thus causing a poor refrigerating effect.

### Remedy

It is quite difficult to determine whether this trouble is caused by the refrigerating oil left in the evaporator tubing, because this kind of

Maintenance Service and Trouble Shooting phenomenon and other several trouble are tends to be confused .Generally speaking, you can make a judgment based on the frost formed on the evaporator .If the frost does not cover the evaporator, and moreover, it is loosely formed ,you can make a judgment that the deterioration of refrigerating effect is due to the accumulation of refrigerating oil left in the evaporator tubing in case no other troubles have been found . To clear off refrigerating oil left in the evaporator, dismantle the evaporator, purge it thoroughly and then dry it .In case it is difficult to dismantle it, charge refrigerant from the evaporator inlet to wash it several times, then purge and dry it with nitrogen.

## **7) Flowing obstructed in refrigerating system**

### Analysis of Trouble

Because the refrigerating system was originally not purged thoroughly ,some of the filter screen meshes have been clogged by dirt accumulated in the filter after using it for a certain time of period ,thus resulting in a decrease in flow rate ,and hence a poorer refrigerating effect .

The abnormal phenomena caused by this kind of slight clogging in the system are as follows: the gas discharge pressure is lower, the temperature of discharged gas drops down, the position clogged has a temperature lower than that in normal conditions ,and for a severe clogging ,even dew condensation as frosting may appear .

### Remedy

Purge the tubing ,and after replacing the dry filter with a new one or clearing it thoroughly ,recharge the system with refrigerant and seal the charging port .

Issue	20090827
Rev.	Ref0908S007V0

## 7-3-2 No Refrigerating

The phenomenon that the compressor runs normally, but no frost (or only a little frost) appears on the evaporator, and the refrigerator temperature does not drop down is called “no refrigerating”. There are many causes for this trouble and it is relatively complicated, too. In servicing, special attention to finding direct causes for this phenomenon .Three main potential causes for this trouble are analyzed below:

### 1) All refrigerant in the system has leaked out

#### Analysis of Trouble

Leak points in the refrigerating system have not been found and repaired timely ,thus resulting in the total escape of refrigerant .There are two kinds of leakage :i) slow leakage for instance ,when we want to use a refrigerator that has been put out of quite a long time ,we find the leakage of refrigerant ,or in the course of its operation ,we have found that the refrigerator is gradually becoming not so cold and finally no refrigerating cab be achieved ; ii) fast leakage in that case ,all the refrigerant will escape swiftly due to abrupt rupture of system tubing .

Symptoms of total leakage of refrigerant are mainly as follows: the Maintenance Service and Trouble Shooting compressor can be started easily (if there is no damage to the compressor parts) and its operating current becomes low, its gas suction pressure is high and discharge pressure is lower, the gas discharge tube feels rather cold, no sound of gas eruption from the liquid in the evaporator can be heard, and no will gush out of the process tube if you cut it open after shutdown.

#### Remedy

Check the whole machine, particularly those locations which are liable to leak .After leak points have been found, repair them or replace them with new parts according to specific circumstances, then evacuate the system and finally charge refrigerant.

### 2) Refrigerating system has been clogged

#### a) Clogged with Ice

#### Analysis of Trouble

The dryness treatment for the major parts in the refrigerating system has been performed improperly, the effect of air purging for the whole system is not good ,or the water content in the refrigerant is out of standard ,all these will cause the expansion valve to be clogged with ice .The symptom for this trouble are as follows :the refrigerator sometimes can refrigerate and sometimes cannot :the refrigerator compartment works normally at the beginning ,but after working for a certain period of time ,frosting begins at the clogged position ,evaporation temperature reaches below 0 , water will accumulate at the narrow part of the capillary and clog it gradually ,then frost begins to melt at the evaporator ,no gas flowing sound can be heard ,and the gas suction pressure assumes a state of vacuum .Note that these phenomena will appear intermittently ; sometimes ,the refrigerator works well ,and sometimes not well .In order to determine whether it is clogged with ice ,heat the suspicious points with hot water to make ice melt ,and after a while if a gas flowing sound resulting from an abrupt gush is heard and the gas suction pressure rises as well ,it can be confirmed that the trouble is

Issue	20090827
Rev.	Ref0908S007V0

caused by ice clogging .

#### Remedy

If there is too much moisture in the refrigerating system, it is advisable to release the refrigerant, purge the tubing with nitrogen, and then charge the system with the filtered refrigerant. However, the commonly adopted method is to connect a filter with moisture absorbers (such as silica-gel, anhydrous calcium chloride) to the refrigerating system so as to filter out the moisture from the system, then replace the filter, evacuate it again and finally charge the system with refrigerant.

#### b) Clogged with dirt in capillary

##### Analysis of Trouble

The capillary inlet is a place where coarse-grained dirt or refrigerant oil in the system will tend to settle down and clog it. In case considerable dirt accumulates there, the whole filter screen may be blocked totally, making the refrigerant unable to go through. Clogging with dirt exhibits the same symptoms as that with ice, namely, higher gas suction pressure, lower temperature of discharged gas, and no gas flowing sound from the evaporator. The difference between the both is as follows: if the clogging is caused by dirt, tapping the suspicious clogged point (generally in the capillary or the connection joint of the filter) may cause the refrigerant to flow through partially, resulting in some corresponding change, whereas in that case if you heat it with a hot towel, no reaction will happen, no flowing sound can be heard, moreover, there is no periodic change. After rejecting the possibility of ice clogging, it can be generally considered as the clogging due to dirt.

##### Remedy

Dismantle the system, remove the dry filter from it, purge the tubing with nitrogen, install a new filter, then evacuate it and finally charge it with refrigerant.

### **C) Clogging in filter**

##### Analysis of Trouble

Total clogging of a filter is rarely to occur. This trouble is mostly caused by the paste-like matter formed from the substances filled into the system or other dust after the refrigerator has been used for a longer time, or by the dirt accumulated gradually inside the filter. Sometimes, tapping the filter may cause a passage for flowing, Touching it with your hand, you will feel that it is cooler compared with its temperature in the normal state.

##### Remedy

The same as described in the capillary clogging with dirt.

### **3) Troubles of Compressor**

#### a) Breakage of gas suction and discharge valve blocks

##### Analysis of Trouble

The compressor works by means of the opening and closing of gas suction valve and discharge valve to suck and discharge the refrigerant. If the valve block is broken, the refrigerant cannot be discharged, and hence no refrigerating can be achieved.

##### Method for making judgment

Issue	20090827
Rev.	Ref0908S007V0

It is quite difficult to differentiate this trouble from others because they often have similar symptoms. In repairing, firstly, hear attentively if there is some abnormal sound coming from the compressor (sometimes , the broken pieces of valve block may strike against the cylinder), and feel the compressor casing with your hand to ascertain whether it is too hot, this is also helpful to the troubleshooting; secondly, measure the pressures at the high and low pressure ports of the compressor with pressure gauges, if the gas suction valve block is broken, the suction pressure gauge pointer will swing violently and the suction pressure is very high, whereas when the gas discharge valve block is broken , the discharge pressure gauge pointer will swing drastically and the discharge pressure is very high. In the both cases, stop the compressor at once, and if technique is available, open the cylinder cover and check up the valve block, repair it, or replace it with a new one.

### 7-3-3 Suddenly stop

The cause of sudden stop of a compressor during its running is mostly that the gas suction pressure and/or discharge pressure exceed their respective prescribed ranges, thus making a pressure-operated protective relay shut off the power to the compressor and stop it. In the following we discuss mainly the reasons for causing excessively high gas discharge pressure and low suction pressure.

#### 1) Stoppage due to excessively high gas discharge pressure

##### a) Too much refrigerant charged into the system

###### Analysis of Trouble

The phenomenon, such as loose frosting and poor refrigerating effect, may occur if excessive refrigerant has been charged into the system. Superfluous refrigerant will occupy a certain space of the evaporator, thus reduce its heat dissipating area, and the phenomenon of “liquid striking” may occur, too. Meanwhile, dew or frost condensation may occur on the gas return tube, and the gas discharge pressure will obviously rise, when it reaches the threshold value, the protective relay will actuate and shut off the power supply to the compressor.

###### Remedy

Open the tubing, re-evacuate and then charge the system with a proper quantity of refrigerant.

##### b) Air left in the system

###### Analysis of Trouble

The residual air in the system will circulate together with the refrigerant in the system. The major symptoms caused by this residual air is higher gas discharge pressure, higher discharged gas temperature (the gas discharge tubing is considerably hot when you feel it with your hand), and poorer refrigerating effect. Furthermore, the gas discharge pressure will exceed its normal value when the compressor has run for a period not too long, thus making the protective relay actuate and bring to a stoppage.

###### Remedy

Check up how the air has been left in the refrigerating system. Generally, there are two possibilities:

Issue	20090827
Rev.	Ref0908S007V0

one is that the air has been sucked into the system when repairing due to carelessness, or it has not been purged out totally when evacuating the system; the other is that there are leak points at the low pressure end of the refrigerating system. Leak points appear mostly in those low temperature parts or assemblies, because the evaporation temperature is lower for such low temperature devices, especially at the low pressure end, it is easier for the air goes into the system. Once it has been ascertained that air does exist in the system, you have to open the tubing, re-evaluate it and then charge it with refrigerant.

## 2) Stoppage due to electric troubles

### a) Thermostat is out of control

#### Analysis of Trouble

In case the thermostat does not work in its good order or its temperature sensor has not been installed properly, frequent stoppage is also likely to occur.

#### Remedy

Try to adjust the temperature sensor's position until the compressor can be started and stopped normally. If this cannot be achieved, and the stoppage still occurs repeatedly, it is most likely that the mechanical parts or contacts are out of order, disassemble the thermostat, make a thorough checkup and repair it.

### b) Overload of electric motor

#### Analysis of Trouble

Probably, too many things have been put into the refrigerator, and hence the thermal load exceeds its refrigerating capacity ; or in case the power supply voltage drops considerably, the current flowing through the motor will increase drastically making the thermal protector actuate and the fuse blown , and hence the motor stops running. If the motor is still running continuously in such a case , its windings will be burned out .

#### Remedy

Reduce the thermal load, pay attention to the variation in voltage of the power supply.

### c) Abnormal thermal protection

#### Analysis of Trouble

The compressor current is within its normal range, but the thermal protector actuates repeatedly.

#### Remedy

Replace the thermal protector with a new one.

## 3) Sudden stoppage due to other causes

### Normal Stoppage

Start and stop of the compressor is generally controlled by a thermostat . When the temperature in the refrigerator reaches its desired value, the thermostat will shut down the compressor automatically. Never take this normal operation as a trouble, care should be taken to differentiate it from other real troubles in servicing.

Issue	20090827
Rev.	Ref0908S007V0

## 7-3-4 Compressor could not be start

In case the compressor cannot be started, you must find out the origins of this trouble through checkup step by step, because probably there are many causes, including those electrical and mechanical.

### 1) Inspect the power supply to see whether it is connected to the compressor circuit.

#### Analysis of Trouble

In case the compressor cannot be started, this will generally exhibit in the power supply circuit, for instance, power failure, poor contact of switch, and blown fuse. Make a comprehensive analysis of these phenomena, fine out its real cause and take correct measures to remove this trouble.

#### Remedy

- a) Check the input power circuit to see whether where is voltage of the power supply, namely, the circuit which is connected to the knife switch. This can be determined with an avometer or a test pencil. If a blown fuse is found, ascertain and remove its cause, then replace it with a new one of the same specifications.
- b) Check the compressor accessories, including its thermal protector and relay. In case the thermal protector is damaged, the compressor cannot be powered on. If the relay is out of order, the motor will not run and hum sound can be heard from it after the compressor is turned on, in that case, shut it down immediately, otherwise, the motor windings will be burned out in case this condition lasts longer.
- c) Check the relay contacts and plugs to see if they are perfect and work reliably. Poor contact may cause the motor not running or humming.

### 2) Check the circuit voltage to see whether it is normal.

#### Analysis of trouble

If the circuit voltage is obviously lower than its rated value, it will be difficult to start the motor, and a hum sound can be heard from it.

#### Remedy

Measure the voltage with a voltmeter, if it is really too low, give directions to the user for buying a stabilizer so as to step up the voltage, thus normal operation can be achieved.

### 3) Check the thermal relay to see whether its contacts are closed.

#### Analysis of Trouble

The contacts of thermal relay sometimes may be open due to the leakage of temperature sensing agent from the temperature sensor.

#### Remedy

Remove the relay cover to check up its contacts, if they are open, this means that the original setting is not properly set or temperature sensing agent has leaked out of the temperature sensor. Try to turn the adjusting stem of this value in the direction of the lower temperature graduation, and then check the contacts to see whether they are closed. If they are still not closed, dismantle the temperature sensing disc and then immerse it into warm water to see whether the contacts actuate, if not, it can

Issue	20090827
Rev.	Ref0908S007V0

be preliminarily determine that temperature sensing agent has leaked out, and it must be replaced with a new thermostat.

#### 4) Motor troubles and other electric faults

a) Motor windings have been burned or short-circuited between turns

#### 7-3-5 Compressor won't stop

Sometimes, the compressor will run continuously (for several hours or run without end), If the food placed in the refrigerator is not too much, there may be the following two situations: i) the refrigerator very low, this means that the control system is probably out of order; ii) the control system works normally, and there are troubles in the refrigerating system or other parts.

##### 1) Temperature is set improperly

a) The temperature control knob is set to the "coldest" position. This position is to be used for fast freezing or continuous running, its temperature for power off is too low, therefore, the compressor won't stop and the temperature in the refrigerator becomes lower and lower .

b) Inspection method: check the temperature control knob to see whether it is set in the position "coldest".

##### 2) Thermostat is malfunctioning and makes the compressor running continuously

###### Analysis of Trouble

When the thermostat doesn't work normally, it will make the compressor run continuously, and hence very low temperature will be achieved in the refrigerator. The fault is generally due to the fact that the contacts of the thermostat cannot be released.

###### Remedy

Dismantle the thermostat and make a through checkup, if it is totally out of functioning, replace it with a new one.

##### 3) Evaporation temperature is too high in refrigerating system, resulting in lower refrigerating capacity and hence continuous running of compressor

###### Analysis of Trouble

Leakage of refrigerant and clogging in a refrigerating system will directly affect its refrigerating capacity. Due to the reduction in its refrigerating capacity, the refrigerator temperature cannot reach its rated value, the thermostat won't work, thus the compressor runs continuously. When the evaporation temperature in the system is too high, the temperature sensing agent in the temperature sensor is also hotter, therefore, the thermostat is unable to cut off the power supply to the compressor and stop it.

###### Remedy

If it has been found that the refrigerant in the system is insufficient in quantity, recharge it with refrigerant. In case clogging occurs, disassemble the part where it is blocked. If the evaporation temperature is too high, settle this problem with an appropriate quantity of refrigerant.

##### 4) No stoppage of compressor due to damaged heat-insulation layer inside case body and/or door seal

Issue	20090827
Rev.	Ref0908S007V0

## Analysis of Trouble

When the heat-insulation layer inside the case body deteriorates or the door seal is not closely touches the door frame, the temperature in the refrigerator will rise and makes the compressor running continuously.

## Remedy

Check the heat-insulation layer for its damaged parts; repair it to improve its heat-insulation property. If the door has deformed or the door seal is not tightly sealed against the case body, repair them, respectively.

5) Too much food is placed in the refrigerator, or is placed too densely, resulting in poor ventilation or poor conditions for temperature sensing, and hence no stoppage of the compressor.

6) Too high ambient temperature, poorer ventilation and heat dissipation make the compressor running without stop.

## **7-3-6. Electric leakage of refrigerator**

### **1) Slight electric leakage**

Electric insulation has deteriorated due to being affected with damp, thus resulting in slight electric leakage.

### **2) Serious electric leakage**

Refrigerator case has become live due to faults occurred in some electric devices or the erroneous wiring in installing power cord plug or outlet by the user. This is very dangerous.

### **3) Electric leakage test**

#### a) Slight electric leakage

A tingle sense will be experienced as soon as you touch the metal parts of the refrigerator with your hand .When you test them with a test pencil, its neon lamp will come on .In that case, the first thing you need to do is to determine whether the grounding is perfect .If the grounding is no problem, turn off the refrigerator immediately, then check the insulation of electric circuits with an avometer.

#### b) Serious electric leakage

Never touch the case body of the refrigerator ,its door handle or other metal parts with your hand .Test the refrigerator with a test pencil ,it will light up intensively ;measure the resistance between the power cord plug and the case body with an avometer ,the reading will be zero (0); in the worst case ,the fuse will be blown .Check the 3-prong outlet to see whether the live wire and the null line are inversely connected ,this makes the ground protection lead-out from the power cord plug being connected to the live wire .Another possibility is that the live wire and null line of the outdoor power supply circuit have been inversely connected accordingly ,this makes the null line become a live wire .

## **7-3-7.Stronger vibration and loader noise**

### **1) Refrigerator placed improperly**

#### a) Uneven ground

Uneven ground will cause the refrigerator to be placed unsteadily ,causing stronger vibration and

Issue	20090827
Rev.	Ref0908S007V0

noise during its operation .

b) Leveling screws not properly adjusted

If the leveling screws on refrigerator legs have not been adjusted properly, vibration and noise will still occur even if the refrigerator has been placed on a level ground.

**2) Abnormal noise from compressor**

Three suspended spring inside the compressor case are out of balance, and strike against the case, moreover, the wear of compressor parts may cause noise sometimes.

**3) Resonance of tubing and loosening of parts**

Improper and compact laying of tubes or the loosening of parts may cause vibration and noise .

**4) Inspection method**

To find the sources of noise ,press the vibration spot with your hand while the refrigerator is in operation and listen attentively whether the vibration becomes weaker or vanishes .If the refrigerator has not been levelly placed ,put a level meter on its top table and adjust the leveling screws on its legs .In case noise occurs from the compressor ,strike different locations on the side surface of its case using a rubber hammer or hand hammer with a wood block in-between so as to determine whether the suspended springs are out of balance or being seized .

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